

Play Room REGULATIONS

1. Familiarization with the present regulations and compliance with them form the preconditions for using the playroom.
2. Using the playroom is tantamount to acceptance of the following regulations.
3. Playroom is intended exclusively for customers of the Aqua Park restaurant in Zakopane.
4. While in the playroom, children remain under the strict and sole care of their parents/guardians.
5. Parents/guardians remain responsible for the safety of children in the playroom.
6. Guardians/parents shall bear legal responsibility for damages to persons and property caused by their children, in situations where their occurrence could not be prevented despite due diligence exercised by the playroom staff.
7. The owner is not responsible for items left in the playroom.
8. The playroom is intended for children aged 3 to 12.
9. The playroom has a recreational, sport and aesthetic function.
10. Parents/guardians may stay in the playroom with their children (except for the structures) wearing shoe covers or socks.
11. Children enter the playroom in socks or slippers, leaving their shoes in the shoe cabinet.
12. It is forbidden to bring food and drink into the playroom. We only eat and drink at tables of the Aqua Park restaurant.
13. On each device there are pictograms/plates depicting their use.
14. Play equipment must be used for its intended purpose and function only.
15. Any noticed damage to play equipment or its destruction should be reported to the Customer Service Office (the office is located on the ground floor of the Aqua Park).
16. The manufacturer and owner of the playroom shall not be liable for damages caused in the result of using devices contrary to their intended use.
17. In the interests of the health of our youngest customers, children or adults who suffer from infectious diseases, viral and bacterial infections, are not allowed to play in the playroom.
18. It is the parents/guardians' responsibility to inform restaurant staff about the child's health condition or disability, e.g. asthma, epilepsy, hearing impairment, etc.
19. In the event of any random events or accidents in the playroom in which a child or parent/guardian was injured, this fact should be reported immediately in writing, including a medical opinion, to the Customer Service Office.
20. Children must not carry anything sharp like watches, jewelry and other items that may endanger their safety while playing.
21. Any claims reported after a visit or play will be considered as occurring outside the playroom.
22. All questions and doubts related to the operation of the playroom shall be resolved by an employee of the Customer Service Office.
23. We prohibit the following activities in the playroom:
 - pushing, beating and other forms of violence, running
 - jumping from the slide to the ball pool
 - going in opposite direction on the slides
 - destroying or dirtying slides, toys, walls or decor elements
 - entering areas that are excluded from play, including the area under the slide
 - children wearing pampers shall not enter the ball pit
 - removing any toys and items from the Playroom
 - throwing toys and objects in the playroom.
24. The owner reserves the right to monitor the facility, including the playroom.
25. Children who cause problems or pose a threat to other children will be removed from the playroom.



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26. Booking the entire Playroom is only possible when buying packages for Kinder Party events, birthdays, etc.
27. For safety concerns, a maximum of 12 children can stay in the playroom at a time. Shall there be more children playing, the guardian/parent is obliged to immediately inform the restaurant staff or Customer Service about this fact. Parents/guardians are responsible for the exceeded number of children in the playroom.