

REGULATIONS FOR DEPOSIT LOCKERS

Dear Guests!

We offer self-service deposit lockers adapted for storing hand-held items that you do not want to bring into the pool or carry with you during your stay in the pool, and those that should not be stored in lockers in the pool area. Before using a locker, please read these regulations and the Aqua Park Zakopane Regulations carefully. By using a locker you grant your consent for these regulations.

In case of organized groups the person responsible for familiarizing the group with the regulations is the group leader.

The lockers are free of charge - we invite you to use them!

1. The owner of Aqua Park Zakopane is the Polskie Tatry S.A. company with registered office at ul. Droga do Białego 7c, 34-500 Zakopane, phone no. 18 20 637 30 2. The lockers are suitable for storing small items such as keys, documents, wallets and other items that are not usually brought into the pool. A single locker has a width of 24.5 cm; is 33 cm long; and 46.5 cm deep. Please keep this in mind when depositing items.
3. The deposit lockers are adapted to store the items listed in item 2 of these Regulations (cabinets are made of metal and locked with a cylinder lock). Aqua Park Zakopane is not responsible for the deposit or valuables stored in the deposit and clothing lockers, or brought into the pool, and for items left unattended.
4. The deposit lockers are made of sheet metal and locked with a key available to the customer using the deposit. The lockers operate on the basis of a deposit box, i.e. after inserting a 2-zloty coin the locker may be locked and the key removed.
5. Employees of the Aqua Park Zakopane cash registers do not change money and do not have coins for deposit lockers at hand.
6. The deposit lockers are available to pool guests every day during the business hours of Aqua Park Zakopane. After leaving the pool the deposit lockers must be emptied. It is prohibited to store items for a period longer than your stay at the pool.
7. The deposit lockers are self-service devices. In order to use the deposit locker put a PLN 2 coin in the slot in the doors of the locker.
The coin will be returned after using the cabinet. The deposit is free - you will recover the inserted coin after removing the deposit.
8. In order use and properly lock the locker, please follow the picture instructions on the door of each locker. If you have any questions, please do not hesitate to contact the Customer Service Office on the ground floor.
9. Deposit lockers are used for storing hand-held items not brought to the pool-type facility (keys, documents, wallet). Deposit boxes must not be used to store food, clothes, shoes, dangerous substances, perishables, substances harmful to the health and life of others, weapons, and tools. In the event of a reasonable suspicion that the locker was used to store unauthorized and hazardous items, or in the event of a suspicion that the deposit is stored longer than the object's working time and the guest's stay at the Aqua Park Zakopane, the Aqua Park Management reserves the right to open the cabinet under recorded supervision and remove such deposit. Removed items will be recorded by the commission, and items that are safe to store will be deposited for 3 days at the Aqua Park Management and then returned to the lost property office.
10. After depositing, please remember the number of your locker, and make sure the key is safe. If you lose your key, you will not be able to recover your deposit the same day!!!
11. If you lose your locker key, you must immediately report this fact to Customer Service. A fee of PLN 150 will be charged for each lost or destroyed deposit locker key.
12. The management of Aqua Park Zakopane is not responsible for the deposit and especially for items placed in a locker that was not properly closed and secured, lost as in the result of loss, destruction or forfeiture of the

key, damage to the slot, lock and locker, transfer of the key to third parties and for the content of the deposit. A properly used and closed locker can only be opened with a key, and safeguarding this key remains the sole responsibility of the deposit user.

13. Deposit lockers are constantly monitored, 24 hours a day.

14. In matters that are not covered by these Regulations, decisions shall be taken by the Director of Aqua Park Zakopane.

15. Complaints and requests as well as comments should be submitted to the Customer Service Office.

The management of the Aqua Park Zakopane only responds to complaints or applications submitted in writing.

Any additional information will be provided by the Customer Service Office.